

The service fees/deductibles below apply to the following programs:

JUMP! with Premium Device Protection

Premium Device Protection

Device Protection

Premium Handset Protection (Prepaid)

Tier 1
<p>Deductible: \$20 per claim for accidental damage, loss, theft, and for mechanical breakdown (Prepaid only)</p> <p>Unrecovered Equipment Fee: up to \$200</p> <p>ALCATEL A30 ALCATEL Aspire ALCATEL GO FLIP ALCATEL LinkZone Hotspot ALCATEL ONETOUCH POP Astro Coolpad Catalystr Coolpad Rogue Kyocera Rally LG Aristo LG K7 LG K20 LG Leon LTE Microsoft Lumia 435 Samsung Galaxy J3 Prime T-Mobile LineLink T-Mobile REVVL ZTE Avid Plus ZTE Avid Trio ZTE Cymbal ZTE Falcon Z-917 Hotspot ZTE Obsidian ZTE Zmax Pro</p>

Tier 2
<p>Deductible: \$50 per claim for accidental damage, loss, theft, and for mechanical breakdown (Prepaid only)</p> <p>Unrecovered Equipment Fee: up to \$300</p> <p>ALCATEL ONETOUCH Fierce XL HTC Desire 530 HTC Desire 626s Kyocera Hydro Wave C6740 LG Aristo 2 Plus LG G Pad X 8.0 LG K10 LG K30 LG Stylo 3 Plus LG Stylo Plus Microsoft Lumia 640 moto e⁴ Samsung Galaxy Core Prime Samsung Galaxy Grand Prime Samsung Galaxy J3 Star Samsung Galaxy J7 Samsung Galaxy Tab E T-Mobile REVVL PLUS ZTE SyncUp DRIVE ZTE Quartz</p>

Tier 3
<p>Deductible: \$100 per claim for accidental damage, loss, theft, and for mechanical breakdown (Prepaid only)</p> <p>Unrecovered Equipment Fee: up to \$500</p> <p>HTC U11 life LG G Stylo LG Stylo 4 LG G Pad X2 8.0 Plus Samsung Galaxy J7 Star Samsung Galaxy Tab A 8.0 Samsung Gear S2</p>

Tier 4
<p>Deductible: \$150 per claim for accidental damage, loss, theft, and for mechanical breakdown (Prepaid only)</p> <p>Unrecovered Equipment Fee: up to \$700</p> <p>ALCATEL Idol 4S Apple iPad - 32 / 128GB Apple iPad Air 2 - 32GB Apple iPad mini 4 - 16 / 32GB Apple iPhone SE - 16 / 32 / 64 / 128GB Apple Watch Nike+ Series 3 Apple Watch Series 3 BlackBerry Classic Kyocera DuraForce Pro Kyocera DuraForce XD LG Titan Samsung Galaxy S5 Samsung Gear S3 Samsung Gear S3 Classic ZTE Spro 2</p>

Tier 5
<p>Deductible: \$175 per claim for accidental damage, loss, theft, and for mechanical breakdown (Prepaid only)</p> <p>Unrecovered Equipment Fee: up to \$900</p> <p>Apple iPad mini 4 - 64 / 128GB Apple iPad Pro 9.7-inch - 32 / 128 / 256GB Apple iPad Pro 10.5-inch - 128GB Apple iPad Pro 12.9-inch - 256GB Apple iPhone 6s - 16 / 32 / 64 / 128GB Apple iPhone 6s Plus - 16 / 32 / 64 / 128GB Apple iPhone 7 - 32 / 128 / 256GB Apple iPhone 7 Plus - 32 / 128 / 256GB Apple iPhone 8 - 64 / 256GB Apple iPhone 8 Plus - 64 / 256GB Apple Watch Series 3 Stainless Steel Case BlackBerry Priv HTC One M9 HTC 10 LG G6 LG G7 LG V10 LG V30 LG V30+ moto z² force Samsung Galaxy Note 5 - 32 / 64GB Samsung Galaxy Note 8 - 64GB Samsung Galaxy S7 - 32GB Samsung Galaxy S7 Edge - 32GB Samsung Galaxy S8 Samsung Galaxy S8+ Samsung Galaxy S8 Active Samsung Galaxy S9 Samsung Galaxy S9+</p>

Tier 6
<p>Deductible: \$275 per claim for accidental damage, loss, theft, and for mechanical breakdown (Prepaid only)</p> <p>Unrecovered Equipment Fee: up to \$1,500</p> <p>Apple iPhone X - 64 / 256GB</p>

Processing Fee: \$5 per claim for Hardware Service (mechanical breakdown) when exchanged through T-Mobile. Not applicable to Prepaid.

If your device is not listed here, please call 1-866-866-6285 to determine which service fee or deductible applies to your device.

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