



PROTECT YOUR DEVICE AND YOUR PEACE OF MIND

Protection provided by



DEVICE PROTECTION+ (DP+)

Life happens, but don't worry! Whether your device faces accidental damage, loss, theft, or mechanical and electrical failure, Device Protection+ has you protected.¹

Benefits	DP+ Pro	DP+ with AppleCare Services ²	DP+ Standard	DP+ Basic
Cost per device Plus applicable tax	\$14.99/mo.	\$15.99/mo.	\$9.99/mo.	\$6.99/mo.
Eligible devices	• Smartphones • Tablets	• Eligible Apple devices only	• Smartphones • Tablets • Smartwatches	• Feature phones
Accidental damage, loss/theft, mechanical and electrical failure	✓	✓	✓	✓
Unlimited front screen repairs for eligible smartphones and tablets³	✓	✓	✗	✗
Unlimited back glass repairs for eligible smartphones³	✓	✓	✗	✗
Fast device replacement	As soon as next day	As soon as next day	As soon as next day	As soon as next day
Unlimited battery replacement⁴	✓	✓	✗	✗
Unlimited cloud photo/video storage⁵	✓	✗	✗	✗
Device setup assistance	✓	✓	✗	✗
24/7 Apple expert access	✗	✓	✗	✗
AppleCare Services	✗	✓	✗	✗
Premium Tech Support	✓	✓	✗	✗

¹Limitations and exclusions apply. See plan coverage documents for more information.

²Device Protection+ with AppleCare Services is a separate plan from AppleCare+. If your device is already enrolled in AppleCare+, it's ineligible for the Device Protection+ with AppleCare Services plan. Device Protection+ with AppleCare Services is available for the first 24 months and as long as your plan coverage remains uninterrupted. After the 24-month period, you'll be moved to the \$14.99 Device Protection+ Pro plan without AppleCare Services.

³For Device Protection+ Pro and Device Protection+ with AppleCare Services repairs, this applies when and where repair service is available; otherwise, we'll provide a replacement device and collect the appropriate service fee based on device tier for all other accidental damage.

⁴For battery replacement, if an eligible device powers on and the battery fails to maintain an adequate charge after diagnostic testing, we'll repair the eligible wireless device by replacing the battery.

⁵Available in the Device Protection+ app, this benefit is provided by Synchronoss. There may be limitations on the size of each video that is to be backed up and secured.

⁶Download and register the Device Protection+ app to have full access to features. Availability and features may vary by device and operating system.

ABOUT YOUR COST

The monthly cost, per device, plus tax, if applicable, is determined by plan, and will be separately itemized on your bill. Please see a sales associate or visit mytmclaim.com/dpplusterms to find your plan.

HOW DO I ENROLL?

You may enroll while making a qualified device purchase or activation. If you'd like to enroll after, or if you're bringing your own device, the device will need to pass an inspection. Enrollment is optional, may be canceled at any time, and isn't required to activate, purchase, or finance the device or obtain wireless services.

Please remember to send or receive a call, send a text, or access data on the device (not using Wi-Fi) to verify that your device is active on the carrier network.

Device Protection+ app⁶

File and track claims, view plan and service fee/deductible information, find useful tips tailored to your specific device, and access live support for your phone or tablet.



HOW DO I FILE A CLAIM?

Easy online self-serve access is available at mytmclaim.com. You can also file a claim by using the Device Protection+ app, or by calling 1-866-866-6285. For loss/theft, you may need to call UScellular to suspend service. You may be required to disable the Find My/Find My iPhone feature, or other security features, prior to making a claim and before sending back a claimed device. Remember to file a claim within the time frame indicated in your coverage documents. Have the following information ready.

- Make, model, IMEI, and details about what happened to your damaged or lost device
- Contact info (Have your UScellular user ID and password handy so we can verify your identity. We may ask you for your picture ID in the claims process.)
- Payment method for service fee/deductible
- Shipping information (domestic U.S. only)

You may be required to provide additional documentation (such as a proof of loss form) to process your claim. When you file a claim, depending on the plan you're enrolled in, we'll present you with the repair or replacement options available to you, which may include service through Apple for eligible devices, advanced exchange replacement by mail, or in-person repair.

If your claim is authorized for replacement:

- It'll be with a reconditioned one of like kind and quality. If a reconditioned device isn't available, we'll replace it with a new device of like kind and quality. Device color may vary depending on availability.
- It'll be shipped the next business day, when available, at no additional cost to you once Assurant approves your claim.
- You'll have 45 days to return your damaged or malfunctioning device. Otherwise, a nonreturn fee will apply. Instructions on how to return the device and prepaid shipping materials will be provided.

If your claim is authorized for repair:

- You'll receive a notification with repair location information to have your device repaired.
- Replacement parts used for repairs will come from our authorized servicer's inventory. This may include reconditioned, rebuilt, or new parts of like kind and quality to the original device parts.

What's the service fee/deductible for my device?

Once your claim is approved, a service fee/deductible based on your device tier, plan, and the type of claim plus applicable tax, will be collected from you by credit card, debit card, or eCheck. You can locate your service fee/deductible by visiting mytmclaim.com/deductible.

Are there any claim limits I need to know about?

DP+ Pro and DP+ with AppleCare Services

- Unlimited mechanical/electrical failure
- Unlimited AD/L/T claims

DP+ Standard and DP+ Basic

- Unlimited mechanical/electrical failure
- 5 AD/L/T claims in any rolling 12-month period



DP+ Pro							
Tier	0	1	2	3	4	5	
Loss/theft	\$19	\$99	\$149	\$149	\$199	\$269	
Mechanical and electrical failure (hardware services) ⁷	\$0						
Accidental damage cracked screen repair (eligible smartphones and tablets) ³	N/A	\$0					
Accidental damage back glass repair (eligible iPhones) ³	N/A	\$0					
Accidental damage replacement	\$19	Tablets: \$49 All other devices: \$99					
DP+ with AppleCare Services							
Tier	0	1	2	3	4	5	
Loss/theft	\$19	\$99	\$149	\$149	\$199	\$269	
Mechanical and electrical failure (hardware services) ⁷	\$0						
Accidental damage cracked screen repair (eligible iPhones and iPads) ³	N/A	\$0					
Accidental damage back glass repair (eligible iPhones) ³	N/A	\$0					
Accidental damage replacement	\$19	Apple Pencils* and Apple-branded iPad* keyboards: \$29 iPad: \$49 iPhone: \$99					
DP+ Standard							
Tier	0	1	2	3	4	5	
Loss/theft, accidental damage replacement	\$49	\$100	\$150	\$175	\$199	\$249	
Mechanical and electrical failure (hardware services) ⁷	\$0						
DP+ Basic							
Tier	Basic tiers						
Loss/theft, accidental damage replacement	\$19						
Mechanical and electrical failure (hardware services) ⁷	\$0						

⁷There's a \$5 processing fee for mechanical and electrical failure claim exchanges through T-Mobile. There's no processing fee for eligible mechanical and electrical failure claims handled by the manufacturer. There's no processing fee for BYOD customers.

The maximum coverage per claim is the lesser of the replacement value of the covered device or the purchase price of the claimed device, minus your service fee/deductible.

Important Disclosures

Device Protection+ Summary: Download and register to have access to the Device Protection+ app features. Availability and features may vary by device, operating system, and plan. Data charges may apply. During registration, you'll be provided with the End User Licensing Agreement, which includes your rights for the product and the product's terms of use.

Other important information about device protection plans

Device Protection Summary: We'll provide you with a copy of the coverage documents with full details on benefits, exclusions, and service fees/deductibles when you enroll in the program. Coverage documents will be delivered in English. The language in this advertisement is for informational purposes only and may differ from your coverage documents due to linguistic differences. Your English-language documents contain the official terms of your policy and will take precedence in the event of a dispute. Sample coverage documents can be found by visiting mytmclaim.com/dpplsumerts. T-Mobile employees aren't licensed insurance agents, and aren't qualified or authorized to assess the adequacy of your existing coverages. This program may duplicate other coverages you may have, such as homeowners and renters insurance. This program would cover you before any other insurance. You may check with your licensed agent for your own insurance assessment.

T-Mobile receives compensation for services performed in connection with this program. This program covers the device and the standard charger, standard battery, USB charging cable, and SIM card (if applicable to your device). Accessories included in the original device packaging are covered in the event of an incident simultaneously affecting both the device and the accessory. You must return your damaged or malfunctioning device within 45 days of receipt of your replacement device. If you don't return the device, you'll be charged an unrecovered equipment fee no greater than the value of the replacement device plus applicable shipping costs.

Where applicable, T-Mobile can charge a late fee of up to 5% for any unpaid monthly cost as of your account due date.

Exclusions: Losses caused by or resulting from abuse; misuse; service performed by anyone not authorized by Assurant; intentional or cosmetic damage; pre-existing conditions; manufacturer's recall; certain acts of God; and consequential damage. Refer to coverage documents for a full list of exclusions.

Term: Each plan is a month-to-month program that automatically renews unless canceled. Coverage starts at 12:01 a.m. on the date you enroll.

Cancellation: You can cancel your optional coverage at any time by calling 1-888-944-9400 or visiting uscellular.com/mymacount. You may cancel at any time to receive a refund and/or credit, if any, of the unearned portion of the price paid within the time frame required by law. This is a monthly renewable plan and must be paid on a monthly basis, or coverage will be canceled in accordance with applicable state law for nonpayment. We won't cancel coverage for nonpayment without providing you with the opportunity to pay within the applicable notice period.

Provider and Administrator Information: Property insurance (for loss and theft coverage) is underwritten by American Bankers Insurance Company of Florida (NAIC 10111; Principal Address: P.O. Box 105689, Atlanta, GA 30348-5689, 305-253-2244; Jurisdiction: Washington, D.C., and all states in the United States; Domicile: FL).

Coverage is provided under a Master Policy issued to T-Mobile USA, Inc. ("T-Mobile"). You will be the Certificate holder on T-Mobile's Insurance Policy for loss and theft coverage benefits. T-Mobile USA, Inc.: IA License #3000914790, CA License #0E34001, 1220 SE 38th St., Bellevue, WA 98006; 1-800-937-8997. The Service Contract Obligor (for mechanical and electrical failure and accidental damage) is Federal Warranty Service Corporation in all states, except in CA it is Sureway, Inc.; in FL it is United Service Protection, Inc.; in OK it is Assurant Service Protection, Inc. The address and phone number of each service contract provider is P.O. Box 105689, Atlanta, GA 30348-5689; 1-877-881-8578. These programs are administered by The Signal P/C License #103130 (GA); P/C License #0D79676 (CA); P.O. Box 47168, Atlanta, GA 30362; 1-877-881-8578. In OK, the Service Contract Administrator is The Signal, L.P. The Device Protection+ app is provided by The Signal. These companies operate under the trade name Assurant. For CA customers, the California Department of Insurance consumer hotline is 1-800-927-4357. For MD customers, the Maryland Department of Insurance consumer hotline is 1-800-492-6116. To request a sample of state-specific coverage documents prior to purchasing coverage, or for general program inquiries, please call 1-866-450-5185.

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